

# Manchester, Missouri

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## Refuse, Recycling & Yard Waste Collection

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### Allied Waste/Republic Services

### City Of Manchester – GUIDELINES

#### TRASH

- By law, only **non-hazardous** household **solid** waste can be collected. Liquid waste products **cannot** be collected in a liquid state.
- Non-hazardous liquids can be mixed with an absorbent such as Kitty Litter, but **MUST** be completely dry & with the **lid off the container** to show the driver that it is dried out.
- All services are “curbside” which is placed within four feet (4’) of the traveled portion of the adjoining roadway.
- Trash with yardwaste mixed **cannot** be collected.
- Items over four feet (4’) high or long must be broken down or cut to four feet (4’) or less.
- Loose materials must be containerized or bundled.
- Trash Containers shall have a capacity of no less than 20 gallons nor more than 32 gallons, nor should weigh more than 60 pounds, so that one man can pick up.

Once per week trash service –7 CANS OR PLASTIC BAGS

COMBINED MAXIMUM.

If you lease or own a 95 gallon trash cart, this counts as 3 containers towards your combined maximum container pick up.

- All rubbish (waste that rots and stinks) should be bagged **AND** the bag(s) should be placed in trash cans or trash carts. Allied Waste will **NOT** be responsible for any garbage spread about when animals or birds rip any such bag(s) open.
- Rubbish (waste that does not rot and stink) **CAN** be placed in plastic bags and set out for collection without having to be in a trash can or trash cart. Please do **NOT** overload bags so that they can rip open when picked up.
- Trash limits will not exceed the commonly produced quantity of a regular household family (7 Item Limit).
- Trash **cannot** be collected in cardboard boxes. All boxes must be broken down and may be recycled.
- Medically necessary needles (**sharps**), such as diabetic syringes will only be collected when in approved sharps containers which are available from your syringe supplier or you may use a puncture proof container with a tightly closed lid.
  - **City-paid twice a year two item Bulk Trash** pickup will be on your collection day of the last FULL week of April and October.
  - **Bulk Trash** collected that is not part of the City-paid twice a year collection, shall have a limit of two (2) bulk items per collection and a \$25.00 charge per collection will apply. (This price is for the first year and will increase each additional year of the contract). The fee must be paid in advance and called in to schedule. Bulk items will be picked up on your last pick up day of the month. Some examples of common bulk trash we can pick up are:
    - Sofa/couch    Cabinet    Table    Desk
    - Mattress    Sink    Lamp    Carpet\*
    - Chair    Vanity    Bathtub
    - Toilet (please separate tank and bowl)

\*Carpet must be cut in four foot (4’) widths, no larger than eighteen inches (18”) in diameter, limit two

(2), to be collected under bulk trash.

- **Major Appliances** (White Goods) are to be scheduled for collection through Allied Waste/ Republic Services Customer Service. An additional charge of \$25.00 per item will apply for this service with a limit of two of these items per pickup. Items that are collected as major appliances are:

Dishwasher   Stove   Washer   Dryer   Microwave   Water Heater   Freezer   Refrigerator

- **Tires and Batteries will not be collected at all.**
- **Construction material** or the materials that result from home remodeling projects will not be picked up as part of normal trash or as bulk trash. Some examples of these materials are:
  - Flooring materials
  - Drywall or sheetrock
  - Wood (e.g., 2X4's, plywood, paneling, peg board)
  - Bathroom fixtures
  - Kitchen fixtures (islands. etc.)
  - Plumbing (pipes)
  - Large light fixtures (if the fixture does not fit in a 32-gallon can with the lid secured normally, we are unable to pick up)
  - Roofing material (e.g., shingles, ceramic roof tiles, tar paper, gutters, fascia boards)
  - Siding

This above list is not all-inclusive. Please contact Allied Waste/ Republic Services Customer Service to inquire about scheduling construction items to be picked up for an additional charge.

### **YARD WASTE**

- Yard waste collection service is provided year round.
- There is no limit on the number of standard yard waste paper bags, cans, or bundled branches. **Yard waste mixed with trash cannot be collected.**
- Loose yard waste must be bagged in standard 30-gallon **PAPER** yard waste bags or placed in designated 32-gallon or smaller yard waste cans or in Allied Waste/ Republic Services yard waste carts. Customer-owned containers used for yard waste should be marked with the letter "**X**" or the words "**Yard Waste Only.**" Cans shall weigh no more than sixty (60) pounds and yard waste bags shall weigh no more than (50) pounds or they will not be collected.
- **YARD WASTE IN PLASTIC BAGS OR IN CARDBOARD BOXES WILL NOT BE COLLECTED.**
- Tree limbs and branches less than six inches (6") in diameter must be tied (with **TWINE – NO WIRE**) in bundles no bigger than four feet (4') long by twenty-four inches (24") in diameter; however, no bundle is to weigh more than sixty (60) pounds. Limbs and branches six inches (6") or more in diameter are considered **Bulky Trash.**
- Christmas trees will be collected at no additional charge through the first two weeks of January. The tree must be free of all decorations including tinsel, garland, ornaments and lights. **The tree must be cut in sections shorter than four feet (4') in length.**

### **RECYCLING**

Your household has received either a 65 or 35 gallon recycle cart, or a standard 18-gallon bin for once a week collection. The carts or bins can **ONLY** be used for recycling. If trash or yard waste is placed in your recycling container, it cannot and will not be collected. When you place your recycle cart at the curb, please be sure that there is 3 feet of room around the recycle cart and the handle of the cart should be on the side towards your house.

Please refer to Allied Waste/Republic Services single stream material flyer for all recycling materials accepted.

## COLLECTION SCHEDULES

Your Customer Service center will advise you of your current collection schedules. In order to insure collection of your trash, yard-waste, and recycling, please put them out for collection at the curbside **by 7:00 AM on your scheduled collection day.**

### HOLIDAY SCHEDULE

There will be no collections on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day or Christmas Day. **When New Years Day, Independence Day, or Christmas Day falls on a Saturday or Sunday, no change in weekly trash pickup will occur.** When the holiday falls on a weekday, **all days following the holiday roll ahead one day.** For example, if the holiday is on a **Monday**: Monday goes on Tuesday, Tuesday goes on Wednesday, Wednesday goes on Thursday, Thursday goes on Friday, and Friday goes on Saturday.

**Please Note: These are the only holidays that change the pickup schedule.**

**CARTS**: 95-gallon household carts for trash and yard waste are available for an additional fee. To inquire about lease fees, please contact Allied Waste/ Republic Services Customer Service.

**BILLING**: Invoices from Allied Waste/ Republic Services for personal services are to be paid **no later than the date shown on the invoice.** Any personal account that is not paid in full by the due date on the invoice will be put on "**Stop Service**" status and the requested service will not be provided until the invoice has been paid in full. Credits for time on Stop Service will **NOT** be given.

**CUSTOMER SERVICE**: The Allied Waste/ Republic Services Customer Service Department is open to receive telephone calls from 8:00 AM to 5:00 PM, Monday through Friday of each week, excluding holidays.

**636-947-5959**