

2026 Pool Season

Dear CLW II Residents,

Summer is quickly approaching, and we're excited about the upcoming pool season! This year, we're introducing the **PoolEntry** app for pool passes.

We understand that any change can bring challenges and require a period of adjustment. Based on feedback from residents, the CLWII Trustees believe that PoolEntry is going to be a more efficient tool for pool access, allowing for smoother entry, clearer communication, and a more enjoyable experience for all residents. This system is designed to help everyone enjoy the pool while ensuring consistent and timely updates throughout the season. ***We appreciate your positivity, patience, and support as we make this transition.*** The Trustees will continue to reflect on and evaluate this process to determine if it remains the best option for upcoming pool seasons.

To apply for your pool pass, please follow these steps:

- You can start applying for your passes on or after: May 1st
- To apply, use this Community Code: 9DQC24

***If you need any support, please call or text Maggie at 314-568-5503**

How to Download the FREE PoolEntry App:



- **For Android users:**
 - Open the **Google Play Store** on your phone, and search for "PoolEntry pool pass." Download the **PoolEntry** app.

- **For iPhone users:**
 - Open the **App Store** on your phone, and search for **“PoolEntry pool pass.”** Download the **PoolEntry app.**

Apply for Your Pool Passes

- Open the **PoolEntry** app on your phone.
- Sign in or create a new account.
- In the mobile app, tap **“Apply for Pool Passes.”**
- Enter the **6-digit Community Code.**
- Provide your contact information.
- Select the passes.
- Provide the **name and date of birth** for each individual living in your household.
- Submit your application.
- Once your application is approved, you’ll receive a **notification via email.** Applications are typically approved within **1-2 business days.** **HOA fees must be paid.**

How to Access Your Pool Pass and Check-In at the Pool

- Open the **PoolEntry** app on your mobile phone.
- To access passes, tap on the **“Seasonal Passes” tab.** These are your household passes (previously your pool pins)
- Press the **“Check-In” button** on each pool pass.
- Show your phone screen to the **lifeguard.**
- Don’t forget to **check out** when leaving the pool by pressing the **“Check-Out” button** on your pass.

General Information

- Only **one** PoolEntry account is needed per family.
- All family members have access to pool passes associated with the family account from any device, allowing you to check in all family members with one device.
- A family can download and activate passes on **multiple devices.**
- To view other family members' passes, **scroll left or right** on your phone.

- Residents **without smartphones** can contact Maggie Beckman (mbeckman8216@gmail.com) for information on receiving a **physical pass**.

Guest Passes

- Each household has 5 free guest passes.
- Guest passes will be tracked in the PoolEntry.
- To access your 5 free passes, you will click **“Guest Passes”** in the app and then click **“Activate Guest Pass,”**
- After the 5 guest passes are used, additional guest passes can be purchased via the **PoolEntry** app for **\$5.00 each**.
- **No** cash payments allowed.
- Children under 3 years of age do not need a guest pass

2026 Pool Schedule and Hours

<p>May 23rd-August 23rd Tuesday-Thursday and Sunday → 12:00-7:00 p.m. Friday and Saturday → 11:00 a.m.- 8:00 p.m. <i>*Closed on Mondays</i></p>	<p>August 24-September 7th <i>*Closed Monday-Thursday</i> Friday- 4:00-8:00 p.m. Saturday- 11:00 a.m.- 8:00 p.m. Sunday- 12:00- 7:00 p.m.</p> <p>Labor Day (September 7th)- 12:00-7:00 p.m.</p>
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Questions and Answers:

What is PoolEntry?

PoolEntry is a FREE mobile app that will be used for digital pool passes this year. Instead of pins, you'll check in using your phone.

When can I apply for my pool passes?

You may begin applying for pool passes starting **May 1st**. Once you submit your application, Trustees will work to approve it in a timely manner.

What community code do I need?

Use this 6-digit Community Code when applying: **9DQC24**

Do I need multiple accounts for my family?

Nope!

- One PoolEntry account per family
- All family members' passes can be accessed from any device
You can check in everyone using one phone
- Families may download the app on multiple devices

My neighbor often brings my kids up to the pool for me. How will that work with PoolEntry?

You will sign them in on paper at the front desk.

What if I don't have a smartphone?

No problem! Residents without smartphones can contact Maggie Beckman at mbeckman8216@gmail.com to request a physical pool pass.

How do guest passes work this summer?

- Guest passes are tracked in the PoolEntry app
- Each household receives 5 FREE guest passes
- After those are used, additional guest passes may be purchased for \$5 each through the app
- No cash payments will be accepted
- Children under 3 do not need a guest pass.

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